



K9 Walkies Terms and Conditions

Dog Walking.

1. Your dog must have a current C5 vaccination and you are required to provide a copy before our meet and greet.
2. Owner must declare that their dog is in good health and has not harmed or shown aggression or threatening behaviour toward any person or any other dog.
3. Owners must notify K9 Walkies in writing immediately if their pet has contracted an illness within 30 days of service.
4. Payment will be required 48 hours prior to service.
5. You will be required to fill in a pet service agreement.

Dog Boarding.

1. As notes 1 - 3 above.
2. In the interest of your dog and other dogs that present for boarding; your dog's place for boarding will not be confirmed until K9 Walkies have received the dog boarding agreement, vaccination record and deposit. If your dog's vaccinations are in date at the time of booking but run out before boarding then it is your responsibility to ensure that the vaccinations are completed before boarding and sent to K9 Walkies within 14 days of commencement of boarding. If you can't supply a record 14 days before boarding then your deposit will be refunded and your dog will not be accepted. The permissible exception is if the booking occurs less than 14 days before commencement of boarding under which conditions, the evidence of vaccinations must be presented at time of booking.
3. Meet and greet for boarding; in the interests of your dog, a meet and greet at K9 Walkies Doggie hotel will be required before boarding. This allows your dog to have a look round while you are there in a relaxed manner and then they go home with you. If you drop your dog off in a strange place without them seeing it prior, it can be very unsettling for them. The meet and greet will be arranged when there is no other dog boarding. It is a good idea for you to book your dog in for a 2 night stay before booking an extended break; this helps your dog to feel at ease when they are here. Dogs can pine for their owners; we aim to make their stay as pleasant as possible by allowing them to be part of our family. Please be patient if we can't do a meet and greet with your dog straight away.
4. A 50% deposit of the total booking is required for boarding and the balance should be paid 7 days prior to commencement of service.
5. If you wish to cancel your booking you should give at least 7 days' notice in writing to K9 Walkies and your deposit will be refunded. In the event that you cancel within 7 days of service then your deposit will be used for credit to future service.

6. Your dog must be up to date with their regular flea and worming treatment. If fleas or worms are detected during boarding, your pet will receive treatment and you will be invoiced for said service.
7. Dogs that are not house-trained will not be accepted nor will dogs less than 6 months of age.
8. Dogs will only be left unattended for the minimum amount of time while I do regular dog walks. 90% of the time there will be someone at the hotel. If your dog is used to being left alone and you require us to leave them for periods so that they don't get too accustomed to having someone around all the time. Please let us know so that we can continue their regular routine.
9. It is the owner's responsibility to provide K9 Walkies with as much information as possible regarding your dog's likes, dislikes and usual routine. We aim to provide a service that is as close as possible to their usual routine at home.
10. K9 Walkies will not walk a bitch on heat.
11. Owner will be required to view checklist before boarding, please can you make sure that you bring everything that your dog requires for their stay.
12. Owner will provide bed, bedding, food and toys. This helps with familiarity; you might also want to bring an item of your clothing so that they have something with your scent on it.
13. Medication needs to be labelled with full instructions and dosage.

Pet Sitting.

Your cat must have a current F3 vaccination, in date and you must provide proof at time of booking. In the interest of your cat and other cats that K9 Walkies may be servicing at the same time; please send a copy of your cat's vaccination record along with the pet sitting agreement. If your cat's vaccinations are in date at the time of booking but run out before pet sitting service then it is your responsibility to ensure that the vaccinations are completed before pet sitting service and sent to K9 Walkies within 14 days of commencement of service. If you can't supply a record 14 days before service then your deposit will be refunded and the service cancelled. The permissible exception is if the booking occurs less than 14 days before commencement of boarding under which conditions, the evidence of vaccinations must be presented at time of booking.

Meet and greet for pet sitting service; a meet and greet will be included in the price of pet sitting service and will be completed a few days before service commences.

Owners must notify K9 Walkies in writing immediately if their pet has contracted an illness within 30 days of service.